

# Renan Makoto

Toronto, ON

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## Experience

Tech Support/Administrative Assistant at Hansa Language Centre (September 2023 to Present)  
Managed email communications, ensuring efficient response to inquiries and requests. Processed payments with attention to accuracy and timeliness. Delivered phone support to clients, diagnosed and resolved tech issues for, resolving issues within an average of 5 minutes.

Web Developer at dotExtension (September 2020 to March 2023)

As a skilled software developer, I launched responsive landing pages that elevate my customers' businesses quality. Through the strategic optimizations, I connected them with their valued customers, ensuring accessibility and a significant boost in sales. Assessed project requirements and selected the best technology stacks.

## Skills

Linux (Various distros)

Windows

HTML5

CSS3

JavaScript

Node.js

React Native

## Certification

The Linux Foundation - Open Source Software Development: Linux for Developers (December 2023)

The Linux Foundation - LFEL2001: Interacting with REST and HTTP-based APIs (August 2023)

Google IT Support (May 2023)

## Education

George Brown College - Computer Programming and Analysis

Advanced Diploma (January 2024 to present)